



## IELTS Enquiry on Results Form

### Part A

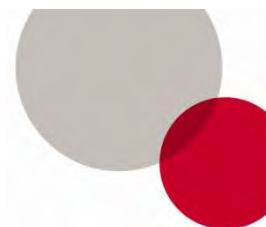
#### Notes for candidates on the submission of Enquiries on Results (EOR)

- 1 You can choose to undertake an Enquiry on Results – which means having your IELTS test re-marked  
You must make this request within six weeks of your test date. Your test will be sent to the head office of British Council or IDP: IA for re-marking by Senior Examiners
- 2 You can choose to have one or more parts of your test re-marked. The fee is the same regardless
- 3 You will be charged a fee as determined by the Test Partners. You will receive a full refund if your result is changed to a higher band score
- 4 Complete the form below and forward it with payment to the IELTS Administrator at your test centre. The IELTS centre can inform you of the required fee
- 5 The re-mark is done by trained Clerical Markers and senior examiners employed by British Council and IDP: IA
- 6 British Council / IDP: IA Head Office will notify your test centre of the re-mark result. Your result will normally be available in 2 to 21 days, depending on several factors including the number of sections requested for remark. If you have not received a response after 28 days, please contact your test centre.
- 7 You will receive an EOR letter stating your final result status. You will be required to return your previously issued Test Report Form if your result is changed before a new one can be issued. You should make all enquiries regarding the progress of your re-mark to your original test centre.

#### To be completed by the candidate

|   |           |                               |                  |
|---|-----------|-------------------------------|------------------|
| Test date:  |           | Exam Type                     |                  |
| Exam venue:   |           | Centre No:<br>(Test location) |                  |
| Candidate name:   |           | Candidate number:             |                  |
| Email address:  |           | Mobile No:                    |                  |
| Please tick the test/s to be re-marked:                 | Listening | Reading                       | Writing Speaking |
| Candidate signature:<br>(e-signature or type your name) | Date:     |                               |                  |

**Continue to payment page**



## IELTS Enquiry on Results Form

### Part B

#### Payment and required documents

Please use the payment link or the QR code to make a payment of AED 450.00

You will be charged a fee as determined by the Test Partners

You will receive a full refund if your result is changed to a higher band score

#### Documents required

Completed EOR form

Copy of the payment receipt

#### Please do not attempt to pay if

you did not take a test with the British Council OR your test date has passed the deadline - 6 weeks or older

#### Abu Dhabi / Al Ain candidates

If you have taken the exam in Abu Dhabi / Al Ain, please use the payment link below

[Click here to pay](#)  
(Abu Dhabi / Al Ain candidates)



#### Dubai / Sharjah and Northern Emirates candidates

If you have taken the exam in Dubai / Sharjah or Northern Emirates (Ajman, RAK, Fujairah, UAQ), please use the payment link below

[Click here to pay](#)  
(Dubai / Sharjah and Northern Emirates candidates)



Alternatively, you may send the form to [information@ae.britishcouncil.org](mailto:information@ae.britishcouncil.org)

- Please attach a copy of the following to the email:
- Completed 'Enquiry on Results' form
- Payment receipt

For Official use only

|                            |  |   |  |
|----------------------------|--|---|--|
| Accounting Document        |  | Posting Date:   |  |
| PayTabs Transaction Number |  | Card holder's name<br><i>If different to Candidate name</i> |  |